

AFTER ACTION REVIEW OF HAP DEPLOYMENT TO DADAAB

Terms of Reference

Introduction:

HAP International has undertaken a three month deployment (13 July- 12th October) 2010 to Dadaab in Northern Kenya. Dadaab is one of the oldest and largest refugee camp complexes in the world and with escalating conflict in Somalia it continues to grow larger with an average of 4000 new arrivals per month (August 2010).

The overall aim of the deployment is to strengthen understanding and practice of humanitarian accountability and quality management with a particular emphasis on facilitating improved information sharing, participation and complaints handling (both at agency-specific and inter-agency level) for refugees and host-community in Dadaab. For details see attached ToRs of the deployment.

After-Action Review (AAR):

Under objective 3 of the deployment ToRs, an after- action review to assess activities of the deployment is to be undertaken. In order to ensure objectivity, share learning between agencies and solicit feedback to improve future deployments, Elie Gasagara, Accountability and Protection Advisor at World Vision's Food Programming and Management Group has been requested to undertake this activity. World Vision is a HAP member but is not operational in Dadaab and so the facilitator is well placed to carry out a credible and independent AAR.

Aim of the AAR:

The aim of the AAR is to examine the main outcomes and achievements of the deployment and ways in which future HAP deployments can be improved.

Methodology:

Semi- Structured Interviews with:

- Dadaab heads of agencies
- Participants of the Accountability & Quality Working Group
- Participants of the HAP trainings and other relevant staff members

Focus Group Discussion with some representative with community members (as appropriate).

Meetings with key stakeholders to validate key findings and get more details as appropriate.

Output: A report of the AAR will be submitted by the facilitator which will be shared with all participating agencies.

Logistics & Costs:

All costs of the AAR will be covered from the deployment budget.

World Vision is contributing the time and services of the facilitator towards the deployment.

The facilitator will be provide transport to and from Dadaab by UNHCR while accommodation will be provided by CARE.

Security: The facilitator will be obliged to follow security guidelines of CARE and UNHCR per the bilateral MoUs with the agencies.

Participating agencies:

1. UNHCR
 2. Flim Aid
 3. Save the Children
 4. WFP
 5. IOM
 6. Oxfam GB
 7. Accountability & Quality Working Group
 8. NRC
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